

## **Access Statement for Bath Festivals Ltd**

Bath Festivals produces the Bath International Music Festival, Bath Literature Festival, Bath Festival of Children's Literature and the By Jove! gig series.

We warmly welcome visitors with disabilities to Bath Festivals events. This statement is designed to assist customers who may have special access needs plan their visit.

### **Finding event information**

- Visit our websites.

We are currently upgrading our websites to comply with Web Content Accessibility Guidelines. Full event information can be found on:

Bath International Music Festival

[www.bathmusicfest.org.uk](http://www.bathmusicfest.org.uk)



# £ Bath festivals

## Bath Literature Festival

[www.bathlitfest.org.uk](http://www.bathlitfest.org.uk)



## Bath Festival of Children's Literature

[www.bathkidslitfest.co.uk](http://www.bathkidslitfest.co.uk)



For information on other events in the Bath area visit

[www.bathboxoffice.org.uk](http://www.bathboxoffice.org.uk)



- Sign up to our brochure mailing list. To receive a copy of any of our Festival brochures call Bath Box Office on (01225) 463362 or email [boxoffice@bathfestivals.org.uk](mailto:boxoffice@bathfestivals.org.uk). A large print version of each brochure is available on request.

## How to Book

- By telephone (01225) 463362. We do not have minicom or textphone.
- Online at the Festivals' website  
[www.bathmusicfest.org.uk](http://www.bathmusicfest.org.uk) , [www.bathlitfest.org.uk](http://www.bathlitfest.org.uk) ,  
[www.bathkidslitfest.co.uk](http://www.bathkidslitfest.co.uk) , [www.bathboxoffice.org.uk](http://www.bathboxoffice.org.uk) .
- By fax on (01225) 310377
- By post to Bath Box Office, 2 Church Street, Abbey Green, Bath BA1 1NL. Cheques should be made payable to Bath Box Office.
- In person at Bath Box Office (address above). Please note there are 2 steep steps into the box office premises from the street which are approximately 6 inches high and between 37 – 46 inches wide. Please ring the door bell should you require assistance and a box office assistant will be happy to help you with your enquiry or booking outside of the office.
- Please advise the box office of your requirements when making a booking.
- For disabled people who need to bring a personal assistant we offer one free ticket per event.



## Visiting a Festival

- Our Front of House team is staffed by volunteers who have received customer service training and are knowledgeable about our event venues.



- If you require a British Sign Language interpreter at an event please enquire at Bath Box Office and we will do our best to accommodate your request.
- Registered assistance dogs are admitted to Festival venues and we can look after your dog during the event if you require.
- For information on traveling to Bath go to [www.visitbath.co.uk/travelguide](http://www.visitbath.co.uk/travelguide).
- For information on travel within Bath, plus where to hire electric scooters or wheelchairs go to [www.bath.co.uk/\\_code/sections/shopmobility/default](http://www.bath.co.uk/_code/sections/shopmobility/default)

## **Information on Festival Venues**

The following is a brief summary of each venue's facilities. This information is based on details given to Bath Festivals by the venue owner in good faith. All Festival events take place in properties hired by Bath Festivals. We regularly check and update Festival venue information, but strongly advise customers to contact the venue directly should they have specific access requirements.

# £ Bath festivals

**Assembly Rooms**, Bennett Street, Bath BA1 2QH

Tel: 01225 477173.

Email: [bathassemblyrooms@nationaltrust.org.uk](mailto:bathassemblyrooms@nationaltrust.org.uk)

Web: [www.nationaltrust.org.uk/main/w-bathassemblyrooms](http://www.nationaltrust.org.uk/main/w-bathassemblyrooms)



- Parking: Parking Spaces are available for blue badge holders on Bennett Street.
- Disabled Access: Level entrance to building, concert room, café and bar.
- Toilets: Accessible toilet on ground floor. Baby changing facilities.
- Lifts: N/A
- Induction Loop: No
- Refreshments: Level access to café and bar.



# £ Bath festivals

**Bath Abbey**, Bath BA1 1LT

Tel: 01225 422462

Email: [office@bathabbey.org](mailto:office@bathabbey.org)

Web: [www.bathabbey.org](http://www.bathabbey.org)



- **Parking:** The nearest public car parks are approx. 5 minute walk. Limited on-street parking is available on York Street.
- **Disabled Access:** Level entrance.
- **Toilets:** An accessible toilet is available. Ask Front of House staff for assistance.
- **Lifts:** N/A
- **Induction Loop:** Yes, for concert introductions or spoken word events only.
- **Refreshments:** No



# £ Bath festivals

**Bath Central Library**, 19 The Podium, Northgate Street,  
Bath BA1 5AN

Tel: 01225 394041

Email: [councilconnect@bathnes.gov.uk](mailto:councilconnect@bathnes.gov.uk)

Web:

[www.bathnes.gov.uk/leisureandculture/Libraries/Pages/default.aspx](http://www.bathnes.gov.uk/leisureandculture/Libraries/Pages/default.aspx)



- Parking: Parking within the Podium shopping centre complex.
- Disabled Access: Level access throughout library.
- Toilets: Accessible toilet within Podium shopping complex. Baby change facilities available.
- Lifts: Lift to library entrance on second floor.
- Induction Loop: No
- Refreshments: No, but several cafes are situated on the 2<sup>nd</sup> floor of the Podium shopping centre.



**Central United Reform Church**, Grove Street, Bath, BA2 6PJ

Tel: 01225 310050

Website: <http://bathcentralurc.btck.co.uk>



- **Parking:** On street parking nearby. Nearest public car park is at the Podium Shopping complex.
- **Disabled Access:** Entrance ramp and lift to all floors of the Building. Pew seating within Church, with spaces available at the front central nave for wheelchair users.
- **Toilets:** Accessible toilet on same level as church (in foyer)
- **Lifts:** Lift from entrance foyer to all floors in the Building.
- **Induction Loop:** No
- **Refreshments:** No, but several cafes are situated nearby on Grove and Argyle Street.



# £ Bath festivals

**Chapel Arts Centre**, St James's Memorial Hall, Lower  
Borough Walls, Bath BA1 1QR

Tel: 01225 461700

Email: [info@chapelarts.org](mailto:info@chapelarts.org)

Website: [www.chapelarts.org](http://www.chapelarts.org)

- Parking: Nearest public car parks approx. 5 minute walk.
- Disabled Access: Four steep steps into building.  
Toilets: No accessible toilet facilities. Toilets are situated in the basement down 2 steep flights of steps.
- Lifts: No
- Induction Loop: No
- Refreshments: Bar within performance room, and vegetarian café in basement (daytime only)



# £ Bath festivals

**Christ Church**, Julian Road, Bath BA1 2RH

Tel: 01225 338869

Website: [www.christchurchbath.org](http://www.christchurchbath.org)



- Parking: 1 space in church car park for disabled customers or on street parking available on surrounding streets.
- Disabled Access: Level access through North West door. Level access throughout ground floor of church. Several steps to Balcony.
- Toilets: 1 accessible toilet to right of main entrance.
- Lifts: No
- Induction Loop: Yes covering seating area on ground floor.
- Refreshments: No.



# Bath festivals

**The Forum**, 1A Forum Buildings, St James' Parade, Bath  
BA1 1UG

Tel: 01225 443114

Website: [www.bathforum.co.uk](http://www.bathforum.co.uk)



- **Parking:** Parking for blue badge holders on both sides of Somerset Street to side of The Forum.
- **Disabled Access:** Several steps from street into main entrance. Level throughout ground floor. Steep steps into the balcony seating area.
- **Toilets:** Accessible toilet facilities and baby changing facilities.
- **Lifts:** Wheelchair lift located in Forum office to right of main entrance to stalls. Further lift from stalls to ballroom on first floor.
- **Induction Loop:** Loop system in stalls used for announcements only or spoken word events.
- **Refreshments:** Bar at evening events. Disabled customers may take drinks into the auditorium. Please ask a steward to bring your drinks to you as the foyer bar area can get very crowded during an event interval.



# £ Bath festivals

**Guildhall**, High Street, Bath BA1 5AW

Tel: 01225 477724

Email: [bath\\_venues@bathnes.gov.uk](mailto:bath_venues@bathnes.gov.uk)

Website: [www.bathvenues.co.uk/guildhall.aspx](http://www.bathvenues.co.uk/guildhall.aspx)



- **Parking:** Limited parking for blue badge holders outside the Guildhall. Public car parks within 5 minute walk.
- **Disabled Access:** 5 steps from street to main entrance. Ramped entrance to left by market entrance. Ring bell for assisted entry.
- **Toilets:** Disabled toilet facilities on ground and first floor opened with radar key held at reception, and baby changing facilities.
- **Lifts:** Lift from ground floor to first floor for events in the Banqueting Room and Kaposvar Room.
- **Induction Loop:** The Banqueting Room has an induction loop system fitted which is used for spoken word events.
- **Refreshments:** There are occasionally refreshment facilities available at events in the Guildhall. Please ask the Box Office at time of booking, as opening times and location of refreshment facilities varies.



# £ Bath festivals

**Komedia**, 22-23 Westgate Street, Bath BA1 1EP

Tel: 0845 293 8480

Email: [info@komedia.co.uk](mailto:info@komedia.co.uk)

Website: [www.komedia.co.uk/bath](http://www.komedia.co.uk/bath)



- Parking: Limited parking on Kingsmead Square approx. 5 minutes away, or further public car parks within 10 minute walk.
- Disabled Access: Ramped access to ground floor venue, café and bar. Four flights of steps into balcony.
- Toilets: Disabled toilet facilities on ground floor near bar.
- Lifts: No
- Induction Loop: No, but all events are amplified.
- Refreshments: The Bar and the River Cottage Canteen are situated on the ground floor with level access. Large print menus and wine lists are available on request.



**Little Theatre Cinema**, 1-2 St Michaels Place, Bath BA1 1SG

Tel: 01225 466822

Website: [www.picturehouses.co.uk/cinema/The\\_Little](http://www.picturehouses.co.uk/cinema/The_Little)



- Parking: Limited parking for blue badge holders in St Michaels Place adjacent to cinema or public car parks within 10 minute walk.
- Disabled Access: Ramped entrance to Screen 1. 32 steps to Screen 2.
- Toilets: No disabled facilities.
- Lifts: No
- Induction Loop: Screen 1 has induction loop covering the ground floor area (not balcony). Screen 2 has infra-red system, collect earphones from upstairs office.
- Refreshments: Snacks and soft drinks can be purchased at all events from a kiosk on the ground floor. A licensed bar is available upstairs.



# £ Bath festivals

**Masonic Hall**, 12 Old Orchard Street, Bath BA1 1JU

Tel: 01225 462233

Email: [enquiries@oldtheatroyal.com](mailto:enquiries@oldtheatroyal.com)

Website: [www.oldtheatroyal.com](http://www.oldtheatroyal.com)



- Parking: Public car parks within 5 minute walk.
- Disabled Access: 1 small step into foyer (ramp provided) then level access.
- Toilets: Disabled toilet on ground floor.
- Lifts: No
- Induction Loop: No..
- Refreshments: Snacks and drinks can be purchased at most events. Please check with the Box Office when booking.



# £ Bath festivals

**Mission Theatre**, 32 Corn Street, Bath BA1 1UF

Tel: 01225 428600

Email: [nextstagebath@aol.com](mailto:nextstagebath@aol.com)

Website: [www.missiontheatre.co.uk](http://www.missiontheatre.co.uk)



- Parking: Large public car park opposite theatre on Avon Street.
- Disabled Access: Ramped access to downstairs auditorium. One steep staircase to upstairs café/performance space.
- Toilets: Accessible toilet on ground floor.
- Lifts: No.
- Induction Loop: No.
- Refreshments: Bar and Café available upstairs.



# Ⓕ Bath festivals

**Pavilion**, North Parade Road, Bath BA2 4EU

Tel: 01225 486 902

Website: [www.bathpavilion.org](http://www.bathpavilion.org)



- **Parking:** Parking bays for blue badge holders within Pavilion/Leisure centre car park.
- **Disabled Access:** 5 steps to main entrance then level access throughout, or entrance by side ramp.
- **Toilets:** Accessible toilet in main foyer. Contact bar staff for radar key.
- **Lifts:** No
- **Induction Loop:** No..
- **Refreshments:** Bar available at all events. Café facilities sometimes available – please check with the Box Office at time of booking.



# Bath festivals

**Roman Baths**, Stall Street, Bath BA1 1LZ

Tel: 01225 477785

Email: [romanbaths\\_bookings@bathnes.gov.uk](mailto:romanbaths_bookings@bathnes.gov.uk)

Website: [www.romanbaths.co.uk](http://www.romanbaths.co.uk)



- Parking: Public car park facilities within 10 minute walk.
- Disabled Access: Many steps throughout the site. Level access from Abbey Churchyard into most of the ground floor.
- Toilets: Accessible toilet near the Roman Baths entrance. Baby changing facilities available.
- Lifts: Two lifts give access to the Great Bath. A maximum of 4 wheelchair users may visit the Great Bath at any one time.
- Induction Loop: No..
- Refreshments: Refreshment facilities available at certain events – please check with the Box Office when booking. The Pump Room restaurant within the Roman Baths complex is open most evenings and level entrance is gained from the Abbey Churchyard.



# Bath festivals

**Rondo Theatre**, St Saviours Road, Larkhall, Bath BA1 6RT

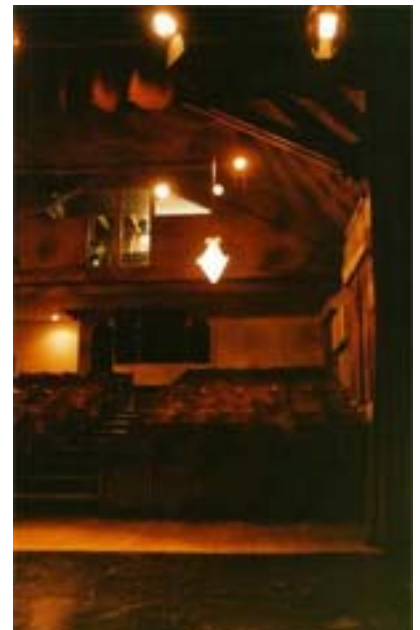
Tel: 01225 444003

Email: [admin@rondotheatre.org.uk](mailto:admin@rondotheatre.org.uk)

Website: [www.rondotheatre.co.uk](http://www.rondotheatre.co.uk)



- Parking: Parking for blue badge holders on street, or parking permitted within Somerfield car park nearby.
- Disabled Access: Ramped entrance into foyer/theatre/bar. Wheelchair users and those with limited mobility are allocated spaces in front row which is level with the stage. The rest of the auditorium is steeply stepped.
- Toilets: Accessible toilet in foyer behind box office.
- Lifts: No.
- Induction Loop: No.
- Refreshments: Licensed bar. Drinks may be taken to seats in auditorium.



# £ Bath festivals

**St Michaels Without**, Broad Street, Bath BA1 5LJ

Tel: 01225 447103

Email: [office@stmichaelsbath.org.uk](mailto:office@stmichaelsbath.org.uk)

Web: [www.stmichaelsbath.org.uk](http://www.stmichaelsbath.org.uk)



- Parking: Public car park across the street at The Podium.
- Disabled Access: Level entrance into entrance foyer with lift to main seating area and café.
- Toilets: Accessible toilet in north east corner of the church.
- Lifts: Lift from entrance foyer into church
- Induction Loop: No.
- Refreshments: Café facilities available at some events. Please check with the Box Office when booking.



# Bath festivals

**St Swithins Church**, Paragon, Bath BA1 5LY

Tel: 01225 310575

Email: [office@walcotchurch.org.uk](mailto:office@walcotchurch.org.uk)

Web: [www.walcotchurch.org.uk](http://www.walcotchurch.org.uk)

- Parking: Double yellow lines outside venue. Nearest on-street parking is further along the Paragon or on Walcot street. Nearest car park approx. 10 minutes walk on Walcot Street.
- Disabled Access: Level access to all floors, plus stair lift between nave and crypt.
- Toilets: Accessible toilet on auditorium level, plus gents and ladies (inc accessible & baby changing) in crypt.
- Lifts: Stair lift between nave and crypt
- Induction Loop: No.
- Refreshments: Café facilities available at some events. Please check with the Box Office when booking.



## Comments

We welcome your feedback as it helps us to continually improve the service we offer. Please contact Bath Box Office on (01225) 463362 or email [boxoffice@bathfestivals.org.uk](mailto:boxoffice@bathfestivals.org.uk) .